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The Manual includes instructions for using and managing the product. Pictures, charts, images and all other information hereinafter are for description and explanation only. The information contained in the Manual is subject to change, without notice, due to firmware updates or other reasons. Please find the latest version in the EZVIZ™ website (<http://www.ezvizlife.com>).

### **Revision Record**

New release – January, 2021

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# Overview

## 1. Package Contents



Camera



Magnetic Base



Screw Base



Drill Template



Power Adapter



Power Cable



Mounting Plate



Screw Kit



Regulatory Information



Quick Start Guide

**i** The power adapter's appearance is subject to the actual one you have bought.

## 2. Basics



Name	Description
RESET Button (Power Button)	<ul style="list-style-type: none"><li>• Power on: Hold for 2 seconds in shut-down state.</li><li>• Reset and get ready for pairing: Hold for 5 seconds.</li><li>• Power off: Short press the button three times within one second.</li></ul>
Power Port	For charging the camera.
LED Indicator	<ul style="list-style-type: none"><li>• Solid Blue: Camera starting up or being live viewed in the EZVIZ app.</li><li>• Fast-flashing Blue: Camera ready for pairing./Pairing in progress.</li><li>• Slow-flashing Red: Network exception.</li><li>• Fast-flashing Red: Camera exception.</li><li>• Solid Green: Camera fully charged.</li><li>• Slow-flashing Green: Charging.</li></ul>

# Setup

## 1. Power-on

In the shutdown state, hold the RESET button for 2 seconds to power on.  
If the camera is out of battery, connect it to power outlet with the power adapter for charging (5V 2A).

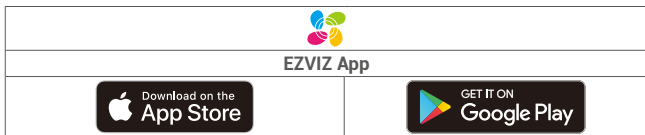


- It is recommended to use the power adapter and power cable included in the package.
- Remove the camera from the wall before charging.
- Please do not charge the camera when the temperature exceeds 45 degrees or below 0 degrees.
- It is not allowed to charge the camera with power adapter outdoors.
- When charging, the camera will be automatically turned on.

## 2. Connect to the Internet

### 1. Get the EZVIZ App

- Connect your mobile phone to Wi-Fi (suggested).
- Download and install the EZVIZ app by searching "EZVIZ" in the App Store or Google Play™.
- Launch the app and register an EZVIZ user account.



- If you have already used the app, please make sure that it is the latest version. To find out if an update is available, go to the app store and search for EZVIZ.

### 2. Add camera to EZVIZ

- Press and hold the RESET button on the camera for 5 seconds. The LED indicator will fast flash blue.
- Log in to your account using the EZVIZ app.
- On the Home screen, tap "+" on the upper-right corner to go to the Scan QR Code interface.
- Scan the QR code on the Quick Start Guide cover or on the body of the camera.



- Follow the EZVIZ app wizard to finish Wi-Fi configuration.

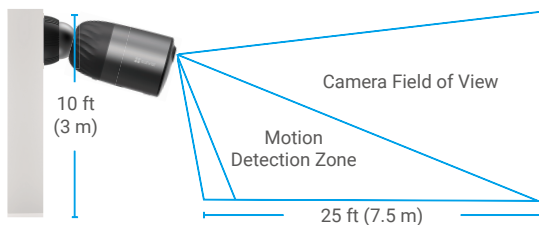
- i** If you want to change your camera's Wi-Fi, press and hold the reset button for 5s and repeat the steps above.

## Installation

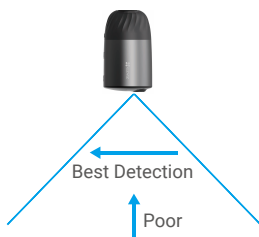
### 1. Installation Location

Choose a location with a clear, unblocked field of view and with a good wireless signal to the camera. Please keep the following tips in mind:

- Make sure the wall is strong enough to withstand three times the weight of the camera.
- Camera cannot be installed in front of an air conditioner or facing direct sunlight.
- Recommended installation height: 10 ft (3 m) above the ground.
- Recommended installation angle: Tilt down 15 degrees.



- Make sure that side-to-side traffic crosses camera's field of view. The camera's motion sensor is much more sensitive to side-to-side movement across its field of view than to movement directly toward or away from the camera.



- It is recommended to set detection sensitivity on EZVIZ app when selecting location. Thus you can verify if motion can be detected in the camera's placement and adjust the sensitivity based on the size and distance of detected object.

### 2. Installation Steps

- Place drill template onto a clean and flat surface.
- (For cement wall only) Drill screw holes according to the template, and insert anchors.
- Use screws to fix the mounting plate according to the template.
- Rotate the magnetic base (Fig.1) or screw base (Fig.2) to the mounting plate.
- Mount the camera to the base.

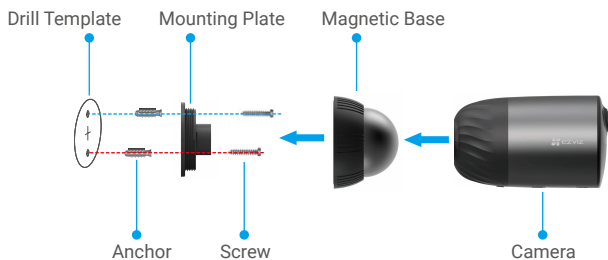


Fig.1 Mount by Magnetic Base

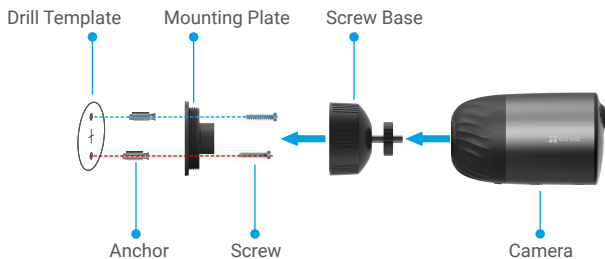


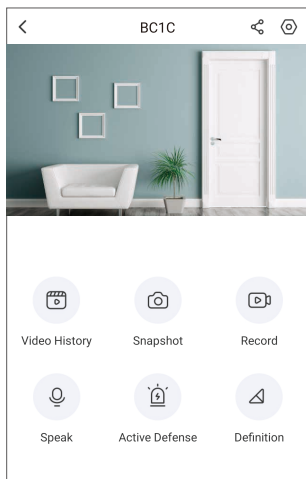
Fig.2 Mount by Screw Base









## View Your Device

**i** The App interface may change due to version update. Please refer to the actual interface.

### 1. Live View

When you launch the EZVIZ app, the device page displays as shown below. You can view and listen to a live feed, take snapshots or recordings, and choose video definition as needed.

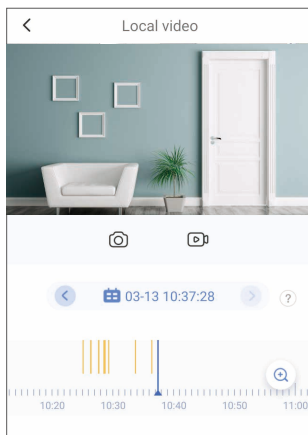


Icon	Description
	Share. Share your device with anyone you want.
	Settings. View or change the device settings.
	Video History. View Recordings.
	Snapshot. Take a snapshot.
	Record. Manually start/stop recording.
	Speak. Start using talk and listen.
	Active Defense. Sound the alarm to deter intruders.
	Definition. Select video resolution from Ultra HD, Hi-Def or Standard.

## 2. Video History

The camera supports both local storage and cloud storage.

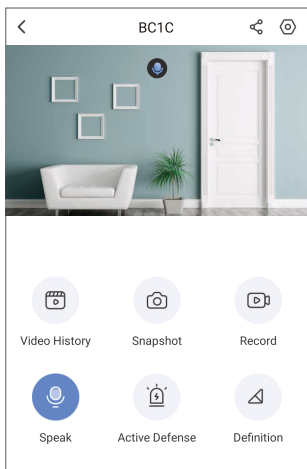
Tap **Video History** button on the device page, then you can use the calendar and timeline to find and view specific recordings.



## 3. Speak

This function allows you to receive and transmit audio through the camera.

Tap the **Speak** button on the device page, then it is ready to talk and listen.



## 4. Intelligent Human Detection

Go to **Settings - Intelligent Human Detection** and enable it. Then EZVIZ will send you notifications when a trigger is detected.

To let the camera respond differently in different situations, you can customize the detection notification by changing settings of detection sensitivity. The higher sensitivity is, the further distance can be detected.

## 5. Active Defense

With intelligent human detection enabled, the camera will automatically trigger alarm and start recording once human or animal is detected. Alarm stops until no motion is detected.

In addition, you can also tap the **Active Defense** button on the device page to trigger an alarm. The camera will sound an alarm and the spotlight will flash quickly to deter intruders, which can last up to one minute.

## FAQ

**Q: If the camera is offline on the App, will the video recording be continued?**

A: If the camera is powered on but disconnect to the Internet, then local recording will continue but cloud recording will stop. If the camera is powered off, both video recordings will stop.

**Q: Why the alarm is triggered when nobody in the image?**

A: Try to set the alarm sensitivity lower. Please notice that vehicle and animals are also the trigger source.

**Q: Does the camera support adding an SD card?**

A: The camera has a built-in 32G eMMC memory card, loop recording, and does not support SD card capacity expansion.

**Q: Why is the memory card capacity less than 32G displayed on the App?**

A: Due to the calculation difference between binary and decimal arithmetic, the memory card's actual capacity is about 90% of the standard capacity.

# EZVIZ Connect

## 1. Use Amazon Alexa

These instructions will enable you to control your EZVIZ devices with Amazon Alexa. If you run into any difficulties during the process, please refer to **Troubleshooting**.

### Before you start, make sure that:

1. EZVIZ devices are connected to the EZVIZ app.
2. In the EZVIZ app, turn off the "Image Encryption" in the Device Settings page.
3. You have an Alexa-enabled device (i.e Echo Spot, Echo-Show, All-new Echo-Show, Fire TV (all generations), Fire TV stick (second generation only), or Fire TV Edition smart TVs).
4. The Amazon Alexa app is already installed on your smart device, and you have created an account.


### To Control EZVIZ devices with Amazon Alexa:

1. Open the Alexa app and select "Skills and Games" from the menu.
2. On the Skills and Games screen, search for "EZVIZ", and you will find "EZVIZ" skills.
3. Select your EZVIZ device's skill, then tap **ENABLE TO USE**.
4. Enter your EZVIZ username and password, and tap **Sign in**.
5. Tap the **Authorize** button to authorize Alexa to access your EZVIZ account, so that Alexa can control your EZVIZ devices.
6. You will see "EZVIZ has been successfully linked", then tap **DISCOVER DEVICES** to allow Alexa to discover all your EZVIZ devices.
7. Go back to Alexa app menu and select "Devices", and under devices you will see all your EZVIZ devices.

### Voice Command

Discover a new smart device via the "Smart Home" menu in the Alexa app or the Alexa Voice Control function.

Once the device is found, you can control it with your voice. Speak simple commands to Alexa.

-  Your device's name for example: "show xxxx camera," can be modified in the EZVIZ app. Every time you change the name of the device, you will need to discover the device again to update the name.

### Troubleshooting

#### What do I do if Alexa fails to discover my device?


Check if there are any Internet connecting problems.

Try to reboot the smart device and re-discover the device on Alexa.

#### Why does the device's status show "Offline" on Alexa?

Your wireless connection might have been disconnected. Reboot the smart device and re-discover on Alexa.

Internet access on your router could be unavailable. Check if your router is connected to the Internet and try again.

-  For details about countries that support the using of Amazon Alexa, see its official website.



## 2. Use Google Assistant

With the Google Assistant, you can activate your EZVIZ device and watch live by speaking Google Assistant voice commands.

### The following devices and apps are required:

1. A functional EZVIZ app.
2. In the EZVIZ app, turn off the "Image Encryption" and turn on the "Audio" in the Device Settings page.
3. A TV with functional Chromecast connecting to it.
4. The Google Assistant app on your phone.

### To get started, follow the steps below:

1. Set up the EZVIZ device and make sure it works properly on the app.
2. Download the Google Home app from the App Store or Google Play Store™ and log into your Google account.
3. On the Myhome screen, tap "+" on the upper-left corner, and select "Set up device" from the menu list to go to the Set up interface.
4. Tap **Works with Google**, and search for "EZVIZ", where you will find "EZVIZ" skills.
5. Enter your EZVIZ username and password, and tap **Sign in**.
6. Tap the **Authorize** button to authorize Google to access your EZVIZ account, so that Google can control your EZVIZ devices.
7. Tap **Return to app**.
8. Follow the above steps to complete the authorization. When synchronization is completed, EZVIZ service will be listed under your list of services. To see a list of compatible devices under your EZVIZ account, tap on the EZVIZ service icon.
9. Now try some commands. Use the name of the camera that you created when you set up the system.

Users can manage devices as a single entity or in a group. Adding devices to a room allows users to control a group of devices at the same time using one command.

See the link for more information:

<https://support.google.com/googlehome/answer/7029485?co=GENIE.Platform%3DAndroid&hl=en>

 For additional information about the device, please refer to [www.ezviz.eu](http://www.ezviz.eu).